

City of Garden Grove
WEEKLY CITY MANAGER'S MEMO
January 18, 2018

TO: Honorable Mayor and City Council FROM: Scott C. Stiles, City Manager
Members

I. DEPARTMENT ITEMS

A. PERFORMANCE REPORT FY 2016-17

A copy of the FY 2016-17 Performance Report has been made available for your review in your office. (Additional copies are available in the City Manager's Office and on the City's Website under the City Manager page).

B. 2017 STRAWBERRY FESTIVAL COMMUNITY ASSISTANCE AND DONATIONS

The memo provided by the Garden Grove Strawberry Festival Association, Inc. provides information regarding the financial benefits of the annual Strawberry Festival to local non-profit organizations and public schools.

II. ITEMS FROM OTHER GOVERNMENTAL AGENCIES, OUTSIDE AGENCIES, BUSINESSES AND INDIVIDUALS

- A.** Office of Care Coordination Newsletter for January 2018 detailing efforts to prevent and address homelessness.

• OTHER ITEMS

- NEWSPAPER ARTICLES
Copies of the local newspaper articles are attached for your information.
- MISCELLANEOUS ITEMS
Items of interest are included.

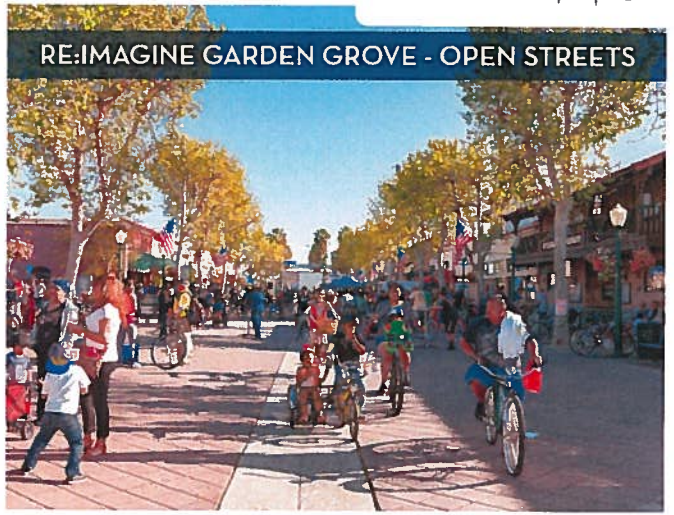


SCOTT C. STILES
City Manager

STEELCRAFT - COMING SOON



RE-IMAGINE GARDEN GROVE - OPEN STREETS



STREET AND MEDIAN REHABILITATION



NEW FIELD TECHNOLOGY



GARDEN GROVE
— IS YOUR —

Market



CITY OF GARDEN GROVE
PERFORMANCE REPORT

Fiscal Year July 1, 2016 - June 30, 2017



City of Garden Grove

INTER-DEPARTMENT MEMORANDUM

To: Scott C. Stiles
Dept.: City Manager
Subject: 2017 STRAWBERRY FESTIVAL
COMMUNITY ASSISTANCE AND
DONATIONS

From: John Montanech
Dept.: Community Services
Date: January 17, 2018

OBJECTIVE

To transmit a memo to the City Council provided by the Garden Grove Strawberry Festival Association, Inc. regarding the financial benefits of the annual Strawberry Festival to local non-profit organizations and public schools in the Garden Grove community.

BACKGROUND/DISCUSSION

Attachment A is a detailed memo provided by the Garden Grove Strawberry Festival Association, Inc. and reflects the total funds raised by local non-profit organizations that participated in the 2017 Strawberry Festival, as well as donations made to or for non-profit groups in the Garden Grove community.

SUMMARY

The Garden Grove Strawberry Festival Association, Inc. provided a memorandum with information about the annual Strawberry Festival financial benefits to local non-profit organizations and public schools in the Garden Grove community.


JOHN MONTANCHEZ
Director

BY: JANET PELAYO
Manager

Attachment A: Memo prepared by the Garden Grove Strawberry Festival Association Inc.

November 21, 2017

To: Janet Pelayo, Garden Grove Community Services Department

From: Lon Cahill, Garden Grove Strawberry Festival Association

Subject: Strawberry Festival Financial Benefits to Local Non-Profit Organizations
and Pubic Schools

The following information reflects the total funds raised by local non-profit organizations that participated at the 2017 Strawberry Festival, as well as donations made to or for non-profit groups by the Strawberry Festival Association.

There are a total of twelve (12) non-profit groups that have food booths at the Festival each year. These include service clubs, high school booster clubs and Boy Scouts. The net profit for these booths totaled \$152,000.

The Festival Association gives both direct and indirect donations to other local non-profit groups from the proceeds that it makes during the four-day Festival each year. In 2017, the Association donated a total of \$150,000 for capital expenses to thirteen (13) groups. This included a total of \$47,500 to the Garden Grove Police and Community Services/Recreation departments this year. In addition, the Festival Association donated eight \$1,000 student scholarships to students in each of the Garden Grove School District high schools, as well as provided the cost (\$6,000) to transport student bands from the high schools to participate in the Festival Parade.

Also each year, the Festival Association sponsors a Special Kids Day at the Festival for the Garden Grove School District's special needs students. Approximately 2,000 students, teachers and teacher aides participated this year. Both the Festival and Amusement Company contributed to this year's effort at a cost of approximately \$78,000.

The Garden Grove Strawberry Festival Association is proud of its 60-year history of providing contributions to our local community and families. We estimate that in 2017, we provided a direct value to the community of \$394,000. Each year this number has varied, depending on the success of the Festival, which is affected by the local economy and weather. In 2016, the total contributions realized were approximately twenty percent (20%) higher.



Office of Care Coordination Newsletter JANUARY 2018



Great Progress in 2017 and Optimism for 2018

by Susan Price, Director of Care Coordination

Building an integrated System of Care takes time and our progress has been steady through 2017. I am optimistic that 2018 will be a great year for the delivery of key strategic investments, including:

- An upgrade to the Homeless Management Information System (HMIS) software to include live bed management;
- A reboot of the Coordinated Entry System (CES) to promote regional resource hubs that improve coordination, ensuring more appropriate and timely interventions for individuals and families;
- Completion of the full multi-service center and 200 beds at the Bridges at Kraemer Place; and
- Development of the Anita Drive program, filling a critical need for crisis stabilization, mental health and addictions treatment.

The Courtyard Transitional Center and Whole Person Care pilots are working well together with the health care system to provide an appropriate level of care for chronically homeless people with

disabling conditions who are high utilizers of the emergency medical system. The Collaborative Courts are operating at full capacity, working together with law enforcement entities to connect people to re-entry and recovery programs. Together we are mobilizing key stakeholders in health care, law enforcement, and city and county governments to work together better, align our efforts and become more effective in addressing what has become the number one issue for Orange County: solving homelessness.

The Courtyard Transitional Center has played a key role in creating a climate for change in Orange County. This bus terminal turned transitional center started as a response to a crisis: the civic center encampment of more than 450 homeless people in the county seat of government. From its inception, the Courtyard Transitional Center has created a space where community has come together to support the center with food, supplies, recovery services and housing placements that have elevated what is possible in Orange County when we work together. Daily intakes at the

Courtyard Transitional Center from around the region magnified the gaps in the System of Care and inform our priorities. Medical, mental health, public benefits, employment and housing stabilization all are key priorities as we continue to build and enhance the System of Care.

The regional service planning area meetings have had participation from the majority of the Cities, health care system, law enforcement, housing developers and nonprofit and faith leaders in our County. Coming into 2018, there are permanent housing opportunities emerging, projects in the pipeline and Cities working more closely together and with the County to collaborate and integrate these efforts in new ways.

Locally, the Santa Ana Riverbed encampment has gained significant attention in the news and social media, with some seeking quick solutions and others accountability in public recreational spaces. The Flood Control Channel encampment underscores the fact that there is no one solution for

homelessness. In my role as Director of Care Coordination, I have remained focused on the development of a System of Care, the response to homelessness, by way of responding to these crisis points. Just in the last two years, the County has opened the Courtyard Transitional Center and Bridges at Kraemer Place, opened the seasonal armories early and implemented Whole Person Care Pilots I and II and Mental Health Services Act (MHSA) funded bridge and permanent housing options. We still have work to do with people who have not been interested in assistance for individualized reasons. The County is leading these efforts through OC Health Care Agency Outreach and Engagement and an initiative with City Net to offer services, shelter and housing options to those seeking assistance in areas not meant for human habitation. Due to elevated concerns over the buildup of debris and the need to inspect the flood control facilities the County of Orange has elected to temporarily close a portion of the Santa Ana River Trail to perform necessary environmental remediation, and enforce the hours of operation for the entire Flood Control Channel jurisdiction, for use as a recreational trail.

The demographics of homelessness have changed significantly in the last three years, yet improving our response to these changes has been incremental. Every jurisdiction in the state of California is struggling to meet these emerging systemic challenges. Impacts of legislation, criminal justice reform, mental health and addictions treatment barriers, economic impacts related to wages coupled with availability and affordability of housing are significant systemic challenges that require multi-sector engagement to solve. I am pleased to report that leaders from all sectors are investing across Orange County and its momentum is tangible. The collective impact of our efforts is building across sectors in the County, with contributions from:

- ACC-OC engaging the Cities and hosting a tour of the San Antonio Haven for Hope in mid-January;
- OC Coalition for Mental and Behavioral Health, a newly formed

group, is leading efforts to promote improved mental health and addictions treatment system of care;

- Cities working together to strategize and share resources to expand homeless assistance programs, services and housing;
- OC United Way engaging with the business community in conjunction with the Cost Study released last year; and
- the County departments working together to strengthen the safety net, facilitate work with Cities and provide service to those seeking assistance across the System of Care.

While 2017 was a productive year for engagement and mobilization, I look forward to 2018, a year where our collective efforts will demonstrate diverse stakeholder investment and activity to bring the necessary resources online and remove barriers to income and housing stability. Solutions to homelessness are largely community driven, including partnership between the County and the Cities, working together with housing developers, service providers, and concerned citizens alike. In 2018, it is my hope that we collectively do a better job of messaging our progress and the success we share with those we have housed along the way. It is also my hope that advocacy for homelessness comes in the form of support and contributions for needed resource investments, across every segment of our County. Working together, all things are possible, and as many of you know I am seeking strong collaboration and integration with every group I meet. Special thanks to those of you that have become champions and leaders in this work with unwavering commitment to serve the most vulnerable among us!



Director of Care Coordination Top Ten List for 2018

- 1) Strengthening the ongoing work in Regional Service Planning Areas: North, Central and South
 - Resource Hubs emerge and improve access to income and housing stabilization
- 2) Cities collaborating with neighboring Cities to respond more effectively to homelessness
- 3) Healthcare sector, law enforcement agencies work more closely with mental health crisis and homeless street outreach systems
- 4) Affordable housing development opportunities ensure production while positioning Orange County for future State housing funds
- 5) Incorporate employment programs, social enterprise models to promote community integration
- 6) Improve investments and collaboration to end veterans' homelessness
- 7) Welcome Home Campaign: move-in celebrations for those exiting homelessness
- 8) Remove housing barriers: increase small unit availability with motel conversions, landlord incentives, and eviction prevention programs
- 9) Incorporate data tools to integrate with homeless data system, to improve resource utilization, system performance, outcomes for homeless people in Orange County
- 10) Continue to expand stakeholder engagement, investment and partnerships in solutions that end homelessness, one person at a time

Board of Supervisors' Action

THE STEPPING UP INITIATIVE

On Tuesday, December 12, 2017, the County of Orange Board of Supervisors received and filed the Stepping Up Initiative Report in support of the national Stepping Up Initiative and acknowledgement that a cross-system assessment of the County's current correctional health, mental health and criminal justice system must be completed.

The report is the result of a countywide assessment of the County's current correctional health, mental health and criminal justice systems that spanned over a year since its inception in summer 2016 and reflects the collaboration between 10 County agencies, the Superior Court, local law enforcement and local nonprofits. The report includes information on which programs the County is already implementing, what programs are needed and where the potential resources can come from. It should be noted that this report is not intended to be an action plan; it is intended to provide an assessment of current systems and provide recommendations on how the County can meet the goal set forth under the Stepping Up Initiative.

Some notable findings and recommended objectives include, but are not limited to:

- One out of four Orange County inmates suffer from mental illness.
- There is a need to create a data-sharing system that allows data-sharing between service departments, public safety departments and service providers.
- Many of the recommendations pertain to services already provided in the County that would require redirection or an expansion to implement.
- The need for a re-entry facility that provides services from release to reentry into society.
- A uniform definition of mental illness for the County.
- Expansion of collaborative court effort to divert the mentally ill.

To read the full report visit:

http://cams.ocgov.com/Web_Publisher_Sam/Agenda_12_12_2017_files/images/STEP%20UP%20FINAL%20REPORT%20%20120417%20FINAL%20COPY_9851142.PDF

Purchase of Building for Crisis Stabilization Unit

The County of Orange Board of Supervisors approved the purchase and sale agreement with Fountain Valley School District for purchase of an office building for the OC Health Care Agency (HCA) at 265 S. Anita Drive in the city of Orange. The property is intended for use by the County for a Crisis Stabilization Unit (CSU) and additional behavioral health services, which will create a campus-like setting to treat individuals with serious mental illness and co-occurring substance use disorders. While many of the services considered for inclusion in the behavioral health campus already exist in the community, the co-location of these services at the new property is expected to improve the integration of services and lead to improved outcomes for those served.

A CSU is a facility that provides emergency psychiatric and crisis stabilization services that include crisis intervention, medication administration, consultation with significant others and outpatient providers. The primary goal of the CSU is to refer clients to the most appropriate, non-hospital setting or to facilitate admission to psychiatric inpatient units when needed. The creation of a co-located behavioral health services campus was identified as a strategic priority in the 2016 Strategic Financial Plan, and HCA worked in collaboration with CEO Real Estate to identify potential sites to meet this need.

\$15 million for Mental Health Services Act to Aid Homeless

On Tuesday, January 9, 2018, Chairman Andrew Do and Vice Chairman Shawn Nelson directed the Orange County Health Care Agency to use \$15 million of available unspent Mental Health Services Act (MHSA) funds for mental health housing projects. This funding is aimed at increasing the number of mental health housing units available in Orange County to house chronically homeless individuals with severe mental illnesses. The Board approved the motion unanimously. This additional funding will be critical in completing future projects for MHSA Housing. The new directive will be brought back to the Board of Supervisors in Spring of 2018 for final approval.

Revised OC Housing Authority Administrative Plan

On Tuesday, December 12, 2017, the County of Orange Board of Supervisors approved the updated Orange County Housing Authority (OCHA) Administrative Plan. The Administrative Plan includes policies that are undertaken to recruit and prioritize applicants, process eligibility, authorize assistance, establish the tenant portion of rent, inspect potential properties and approve contract rents. The revisions to the OCHA Administrative Plan to expand local preference for assisting homeless to those formerly homeless transitioning from the Tenant Based Rental Assistance and Continuum of Care Permanent Supportive Housing programs and/or other homeless initiatives will allow those homeless and/or formerly homeless individuals assisted under these programs to transition to the Housing Choice Voucher program to receive continued assistance if needed.

Seeking our Inner Potential

Being part of the solution!

After struggling with homelessness for the better part of two years, cycling in and out of substance use disorder treatment centers and sober living homes, Sam heard about the Courtyard Transitional Center. In December 2016, just a few months after its opening, word on the streets was that there was a new place where the homeless could congregate. Figuring he had nothing left to lose Sam headed to the Courtyard where he found a safe place to rest and eat regular meals. He also met Doris Starling, Program Manager and an angel in disguise.

His stays at the Courtyard would be sporadic, but a place he came to rely on. In mid-March, Sam recalls being at the Courtyard feeling broken and hopeless. Doris asked him if he was ready for change and when he said yes, she wasted no time and instructed him to pack the little belongings he had. Doris drove Sam herself up to The Midnight Mission in the heart of Los Angeles skid row. There Sam was to enroll into one of their programs to address his homelessness and drug addiction. There he began creating a path back to a life of self-sufficiency. Doris told Sam to give the program a try, stay there for six months and to give her a call when he was ready to start work.

One week short of the six-month mark, Sam made the call to Doris to ask for help in securing a job. Doris offered him a security position at the Courtyard Transitional Center. Doris noticed that Sam had an ability to connect with those at the shelter in a way that was encouraging, with people often seeking him out for assistance. He was quickly promoted to his current role as an Engagement Specialist to facilitate connections for people as they take the next step in their journey to stable housing. In his short time as Engagement Specialist he has connected people to substance use disorder treatment, helped people move into their own apartments, reconnect with family and

identify opportunities outside the Courtyard Transitional Center.

Sam describes Doris as being a wonderful lady and just the right person for this job. He notes that if she hadn't shown him the kind eyes and warm smile he needed, he would still be out in the streets, struggling every day. His new job as an Engagement Specialist at the Courtyard Transitional Center offers him an opportunity to continue the kindness and compassion Doris showed him and an opportunity to give back to those individuals walking through the entryway of the Courtyard searching for solutions to end their homelessness.

In less than a year, Sam turned his life around with the support of the Courtyard Transitional Center and the supportive services that come every day. He notes

that in less than a year, the Courtyard Transitional Center has also transformed itself from being a safe place to rest to a busy beehive full of opportunity and resources for those willing to engage. It offers a welcoming environment for people and their pets, a coordinated effort of community and faith-based organizations providing meals and resources, and most importantly an environment promoting positive change.

When asked what his plans are, Sam says he plans on keeping it simple and take it one day at a time. He plans to remember all that The Midnight Mission has offered him and taught him as he continues to do the right thing. Thus far, this new mantra has worked for him as he prepared to start his second job with another local homeless service provider.

Our Champions! 2017 Most Influential.

On December 22, 2017, the Orange County Register released the [Most Influential 2017](#) listing the 100 top influencers in Orange County. This year the Orange County Register included individuals on this list that have been key in providing solutions to address the homeless population in Orange County. These individuals have made a difference in 2017 on a grand scale and in truly important ways in serving the most in need.



Scott Larson, San Juan Capistrano

Larson shepherded the opening of the year-round HomeAid Family CareCenter emergency shelter in Orange for homeless families with underage children.



Doris Starling, Santa Ana

Starling runs the Courtyard Transitional Center, a homeless shelter in the Santa Ana Civic Center, under Orange County's contract with The Midnight Mission, lodging up to 425 people per night during its first year.

Flood Control Channel Engagement Initiative

Data can be used to tell more than one story

by Susan Price, Director of Care Coordination

The Santa Ana River flood control channel encampment has gone viral on social media, and the story has been influenced by selective attention on specific data points. New data compiled in January 2018 by City Net provides an opportunity to clarify the facts through cumulative data that is now available.

The County contracted with City Net from July 1, 2017, to December 31, 2017. The survey they conducted yielded a total of 422 unduplicated individuals, with 81.2 percent stating an interest in case management. It should be noted that out of the 422 surveyed, none of the data reflects 100 percent responses from those surveyed, which denotes a lack of engagement interest within the encampment. The data provided by City Net also provided other demographic information, including the city of last known residence and what city the person usually sleeps in, among other indicators related to public benefits, health issues and involvement with the criminal justice system.

In September 2017, the Orange County Sheriff's Department conducted over 1,000 field surveys and reported that 910 declined social service assistance. As a point of clarification, the 1,000 surveys represent duplicative contacts made by multiple sheriff deputies over several days. Certainly, the perception that a law enforcement official in full uniform would be providing linkage to social services was met with decline, even when this offer was in conjunction with Outreach and Engagement workers from the County Health Care Agency (HCA) Behavioral Health Division.

In December 2017, the Board of Supervisors extended the City Net contract for another six-month period, from January 1, 2018, to June 30, 2018. City Net conducted a canvass of those that remain in the Flood Control Channel encampment area between Ball Road and Chapman Avenue in early January. The data show that the population is migratory in the area, leading to fluctuations in actual totals in a point in time. Here are the results:

- **623** unduplicated individuals (100 percent) have been encountered and surveyed in the area, between July 1, 2017, and January 8, 2018.
- **159** street exits (25.5 percent of the 623) – 60 to the Courtyard Transitional Center, plus other emergency or transitional shelters, substance use disorder treatment centers and family reunifications. This is an average of 25 per month.
- **464** remain frequent inhabitants of the encampment area (subtracting exits from total).
- **171** (27.5 percent of the 623) – City Net states that this number of people have engaged in case management, and City Net has committed to work with these individuals toward housing stability while under County contract through June 30, 2018, whatever it takes!
- **293** (47 percent of the 623) individuals have not engaged with City Net and have declined services offered for a variety of personal reasons.

City Net has been present on the Flood Control Channel, seven days a week since July 1, 2017. From the initial City Net survey citing 81 percent of those who answered that they were interested in case management, the data six months into the project confirms that 53 percent have actually worked with City Net to secure alternative housing stability options. Individuals experiencing homelessness along the flood control channel often face challenges in transitioning out of the flood control channel due to accumulated belongings, pets, etc. County outreach teams in partnership with City Net will continue to offer the opportunity to store essential personal property, short-term kennel animals at no cost to the individual and provide free transportation to available shelter to individuals looking to transition out of the flood control channel. All of the services offered are voluntary, and outreach staff have worked tirelessly to engage everyone; however because services are voluntary, staff must respect the person's right to self-determination, as these are adults making decisions on their own behalf.

The Sheriff's Department has been patrolling this area of the flood control channel since September 2017, and it's valid to conclude there is a criminal element among the population that poses a threat to public safety. Encampment dwellers have readily confirmed this to be true. The County is committed to restoring this area of flood control channel to its intended purpose of protecting the County from the threat of floods and preserving the water quality in the interconnected channel system and the ocean. The hours of public access for recreational trail use have been established and are being enforced in all other areas of the expansive flood control channel. The encampment area was notified on January 8 that on January 22, 2018, public works crews would begin environmental remediation in the area from Memory Lane in Orange to Taft Avenue/Ball Road in Anaheim. HCA Outreach and Engagement staff will be available seven days a week for six weeks to encourage people to access available resources. City Net will continue their work with those who have already engaged in the case management services provided, and will work with community-based providers to ensure favorable outcomes for those who are voluntarily working with City Net to achieve greater personal stability.



Community Investments and Contribution

Providing Warmth During Winter



Terence Johnson and his daughter Elisa Pitts, in partnership with Northrop Grumman Corporation, donated jackets to the homeless in Orange County. The donation was coordinated with eight homeless serving agencies and 21 volunteers at the Courtyard Transitional Center.

Johnson, Pitts and Northrop Grumman have done this outreach for the past few years. Last year, they distributed 800 coats to homeless at the Courtyard Transitional Center. This year, they topped their donation with 1,000 coats!

Supervisor Andrew Do, First District, recognized these individuals for their generosity and kindness to those experiencing homelessness. Their service has truly had a profound impact on those most in need in our county.

Returning Home to Family

A man in his late 50s had first moved to Southern California from Texas in search for better employment opportunities. The man struggled to find employment and quickly spent the little money he had for housing and food. The man found himself homeless in the streets of Santa Ana when he sought shelter at the Courtyard Transitional Center. There, he spoke to The Midnight Mission engagement specialist and shared he had families and a robust support system in Texas but had no way to get there. The Midnight Mission in collaboration with City Net used the whatever-it-takes funds and arranged a bus ticket back to Texas. The man was able to return home to Texas just in time for the holidays with his family.

Making a House a Home



An individual transitioning from the Courtyard Transitional Center was excited to be moving into an apartment they could call their own. Having spent the majority of their money in this transition, the individual did not have enough money to buy the needed household items. The OC Health Care Agency Outreach and Engagement team who had been working with this individual reached out to City Net in hopes of using the whatever-it-takes funds to buy the needed items. However, there was no need as City Net had been working with community members to obtain donations that include pots, pans, dishes, towels and miscellaneous household items to make Welcome Home Baskets for individuals moving into permanent housing. Having received these items the individual was very thankful and excited to start preparing their own meals and buying additional furnishings.

Progress on Homelessness in the News!

Below is a list of articles pertaining to homeless issues that were released in the last month:

- [Housing is a hand up not a hand out](#) – Lisa Bartlett, OC Register
- [Are we effectively using our mental health dollars?](#) – Andrew Do, OC Register
- [Dana Point hires full-time caseworker to help find housing for homeless](#) – Erika I. Ritchie, OC Register
- [Fear, loathing and hope for homeless on the Santa Ana River Trail](#) – David Whiting, OC Register
- [Homeless to get more housing in revamped, Lego-like shipping containers](#) – Marilyn Kalfus, OC Register
- [Homeless get haircuts, sandwiches, showers and housing offers at Anaheim's 'traige' event](#) – Alicia Robinson, OC Register
- [Inca Challenge raises \\$3,151 for Mary's Kitchen](#) – Andrea Mills, OC Register

Successes to Celebrate

	 5/5/17 – 12/31/17	 10/5/2016 – 12/31-17	Flood Control Channel Engagement Initiative 7/1/17 – 1/5/2018
Total Exits linked to Increased Housing Stability	46	221	159
Total Individuals Employed	27	130	—



Artistic Vision

Bridges at Kraemer Place had a six-week Acrylic Painting Class-Landscape course by Joshua Correa, a local artist from Well of Life Church. This art class provided participating clients the opportunity to explore the use of space, imagination and color. Five individuals staying at Bridges at Kraemer Place participated in the painting groups and created breathtaking landscapes.



Window of Opportunity

A 60-year-old man with disability entered Bridges at Kraemer Place on the first night it opened, May 5, 2017. During his stay, he was able to obtain his birth certificate and Social Security card and began receiving Social Security Disability Insurance (SSDI). He also worked with a housing navigator who assisted him in creating a budget as he had difficulties saving money for housing. Determined, he kept up with his monthly budget and when he was connected through Coordinated Entry System to Mercy House for a permanent housing opportunity, he was financially ready. With assistance provided by the housing specialist from Mercy House, he was able to successfully locate and move into housing as of December 1, 2017. After following up with him, his housing specialist noted that he was "so excited to have a window to look out of."

Happy New Year!

A woman in her late 60s entered Bridges at Kraemer Place on the first night it opened, May 5, 2017. During her stay, her income increased as she began received Supplemental Security Income (SSI) and a trust fund from her husband; however, she faced several challenges maintaining her sobriety and mental health. Bridges at Kraemer Place provided her with a housing navigator who assisted her in creating a housing plan that addressed her needs, including obtaining identification, medical benefits, substance use disorder support and mental health services. After connecting with the appropriate agencies and following her housing plan, she was successfully placed in housing in Laguna Beach on January 1, 2018.



COUNTY OF ORANGE CALIFORNIA
Social Services Agency
Our Community, Our Commitment

Location	Courtyard Transitional Center	Bridges at Kraemer Place
Total Inquiries for Services	265	19
Type of Request*		
CalFresh Applications	28	0
General Relief Applications	45	3
Medi-Cal Applications	16	1
Inter-County Transfers	13	0
EBT Card Distribution	63	2
Bus Passes	37	0
Beneficiary Identification Card Distribution (Medi-Cal card)	28	1
Redeterminations	21	4

During the month of December 2017, the Social Services Agency (SSA) deployed staff two times to Bridges at Kraemer Place and their Mobile Response Vehicle four times to the Courtyard Transitional Center.

SSA received 284 inquiries for services including eligibility determinations and re-determinations, as applicable for CalFresh, Medi-Cal, CalWORKs and General Relief.

The chart to the left provides a brief summary of the SSA program requests received.

*This does not add up to the total number of inquiries as the total number of inquiries reflects each individual that approached SSA staff, regardless of the inquiry.



Whole Person Care Pilots I and II

The Whole Person Care (WPC) pilots focus on the coordination of physical, behavioral health and social services in a patient-centered approach with the goals of improved health and well-being through more efficient and effective use of resources for Medi-Cal beneficiaries struggling with homelessness. The following is an update for WPC pilots with data submitted from WPC Participating Entities through November 30, 2017.

- **2,220** individuals have been reported as receiving outreach and navigation services at hospitals and community clinics. This figure contains duplicates for clients seeing multiple providers.
- **520** individuals participating in WPC have been seen by Behavioral Health Services (BHS) Outreach and Engagement Staff.
- **93** individuals have been admitted to recuperative care facilities. Recuperative care provides acute and post-acute medical care in a supportive transitional housing environment for eligible participants.
 - Of those admitted to recuperative care services, 57 have been discharged after having an average length of stay of 40 days.
- CalOptima is in the process of recruiting and hiring a Personal Services Coordinator to work specifically on behalf of WPC clients in navigating the CalOptima networks and accessing benefits.
- OC Health Care Agency is in the process of seeking a provider to identify and secure potential housing opportunities and work with BHS to link services.



WEEKLY MEMO 1-18-18

NEWS ARTICLES



Orange County News
Jan. 17, 2018

From left, Faith, Hope and Destiny enjoy soft serve ice cream at Mr. Matcha with their father, Jeremy Campbell.

Photo by Loreen Berlin

‘Mr. Matcha’ opens on Main Street

Chamber hosts ribbon cutting for ice cream shop

By Loreen Berlin

Matcha is a new concept in soft-serve ice cream and drinks.

The product is made from ground Matcha tea leaves.

Three young men — Sang

Pham, David Truong and Rex Vuong — took a vacation to Japan two years ago and were introduced to Matcha.

Now, they’ve brought “Mr. Matcha” to Historic Main Street

in Garden Grove.

“Matcha is a big item in Japan and when we saw it there we had the idea to bring it to America,” Vuong said.

see OPEN, page 4



Photos by Loreen Berlin

The Garden Grove Chamber of Commerce hosted a ribbon cutting ceremony last week for Mr. Matcha.



Garden Grove Mayor Steve Jones, far right, attended the ribbon-cutting ceremony at Mr. Matcha's last week. Joining him, from left, are City Councilman John O'Neil; Mr. Matcha owners Sang Pham, David Truong and Rex Vuong; and City Councilman Phat Bui.

OPEN:

Continued from page 1

"Matcha has been around, but there aren't too many places that make it the focal point or main focus, so we wanted to be one of the first to do that," said Truong.

Truong said there's nothing like Matcha. The cones are made fresh daily; they're black in color and made of activated charcoal.

The soft serve is not the only item that is made with ceremonial-grade Matcha, which is known

to be the highest quality Matcha available. All of Mr. Matcha's drinks are made with Matcha. These include the refreshing iced Matcha, Matcha Thai tea and Matcha coffees.

"All of our Matcha powder is imported directly from Japan," said Truong. "People also like to sprinkle Matcha powder on top of the soft-serve ice cream."

The owners said they're keeping busy, especially around dinner time.

What's their future goal?

"To bring Matcha around the

country within the year," said Pham, with a smile. "We travel fast."

The owners run a second shop in Santa Ana.

Mr. Matcha is open Monday through Thursday from noon to 10:30 p.m. and Friday through Sunday from noon to 11 p.m. The store is at 12926 Main St., in Unit B.

Mayor Steve Jones welcomed Mr. Matcha and praised the owners for their product, noting that for months he has seen long lines of people waiting to get served and now he understands why.

"Now we're holding the official ribbon cutting since they joined the Chamber," said Jones.

The Garden Grove Chamber of Commerce hosted the ribbon cutting for the new business last week.

Looking forward, Mr. Matcha will be participating with other Garden Grove restaurants during the upcoming "Restaurant Week 2018" that runs from Saturday, Jan. 20 to Saturday Jan. 27. It's titled, "Taste the Best Desserts in Garden Grove."

For more information about Restaurant Week 2018, visit www.garden-grove.org/restaurantweek.

Orange County News
Jan. 17, 2018

State of the City

The new year brings a fresh start for Garden Grove as Mayor Steven R. Jones delivers his official address at the State of the City luncheon on Jan. 31.

The event, hosted by the Garden Grove Chamber of Commerce, takes place from 11 a.m. to 1 p.m., at the Embassy Suites, at 11767 Harbor Blvd. Tickets are \$50 per person through Jan. 25.

Mayor Jones will discuss the city's recent accomplishments, as well as the vision for the coming year. Mayor Jones will address his goals relating to the role of local government, community engagement, business partnerships, and economic growth.

For tickets and information, or for sponsorship opportunities, contact the Garden Grove Chamber of Commerce at 714-638-7950, or visit www.gardengrovechamber.com.

Orange County News
Jan. 17, 2018

What do you think?

Are you in favor of the development of an In-N-Out in Garden Grove?

Or would you prefer something else?

The Planning Commission, in a special meeting scheduled for Thursday, Jan. 18, will consider approving a plan to demolish an old Coco's restaurant at 12542 Chapman Ave. and build a 3,867-square-foot In-N-Out.

City staff members are recommending approval.

If approved, the proposal will go to the City Council for the final OK.

We want to know what you think.

Vote in our online poll by visiting www.localocn.com.

Orange County News
Jan. 17, 2018

Police acquisition

The Police Department will get a new walk-in freezer to store DNA, after the City Council approved the purchase last week.

The department's current 16-foot-by-2-foot freezer is more than 30 years old.

The new freezer will cost \$66,500, according to a staff report.

Orange County News
Jan. 17, 2018



Photo by Tim Brown

From left, Chaplain Bill Thompson, Command Senior-Chief Kirby Lee, Munitions Chief Luis Flores, MN1 (SW/EXW) Garrett Schilz, MA1 Chance Beckford, Base Commander and Capt. Noel Dahike, and Sel Ramsay, membership chair of Grampaw Pettibone Squadron, gather at a ceremony at the Seal Beach Naval Weapons Station.

GG-based squadron thanked at event

Ceremony also honors sailors of the year

Capt. Noel Dahike, Seal Beach Naval Weapons Station commander, recently thanked Grampaw Pettibone Squadron (GPS) — based in Garden Grove — for its continuing support of the sailors at the base.

He also noted that the sailors from the base who were being honored fully deserved the title of “Sailor of the Year.” He described both of them as “The best of the best.”

They were honored with certificates and gifts from GPS and

medallions provided by the USAA Insurance Company. The “Sailor of the Year” for the Seal Beach Naval Weapons Station is MA1 Chance A. Beckford. The “Sailor of the Year” for the Navy Munitions Command Pacific CONUS West Division Unit, Seal Beach is MN1 (SW/EXW) Garrett J. Schilz. Both of these honorees have served in a number of commands before arriving in Seal Beach.

The program for the day was a presentation of the “History of

Unmanned Aerial Vehicles.” This fascinating presentation began with what was happening in 1918 leading to 1945. David Malmad was the presenter. He is serving currently as GPS public affairs officer.

Tim Brown is president of Grampaw Pettibone Squadron. Monthly meetings are held at 11:30 a.m. on the second Thursday of the month at the Elks Lodge, 11551 Trask Ave. in Garden Grove.

Orange County robber sentenced

Orange County News
Jan. 17, 2018

A robber was sentenced to 12 years in state prison for robbing 13 stores by threatening the cashiers with a replica firearm.

The defendant is John Allen Wagner, 50, of Westminster, who pled guilty on Aug. 2, 2017 to 13 counts of second degree robbery.

On Jan. 21, 2015, Wagner robbed the clerk at a Rite Aid store in Garden Grove. On Feb. 8, 2015, Wagner entered an Albertson's grocery store in Fountain Valley and approached a cash register with a bottled beverage. As the

cashier opened the register to complete the transaction, the defendant lifted his shirt to reveal what appeared to be a firearm in his waistband, placed his hand on the grip, and demanded the cashier give him money from the register. The defendant fled the scene before police officers arrived.

On Feb. 17, 2015, Wagner robbed a Rite-Aid store in Fountain Valley by approaching a cash register, grabbing his waistband, and demanding the cashier give him all of the money in the register. The

defendant then fled the scene.

In March 2015 the defendant robbed a CVS and a Rite Aid store in locations in Huntington Beach and Westminster, respectively.

On April 23, 2015, the defendant robbed a Walgreens store in Fountain Valley and fled the scene.

On May 24, 2015, Wagner robbed a separate Albertson's grocery store in Fountain Valley by showing a cashier what appeared to be a firearm in his waistband and demanding all of the money in the register.

In June 2015 Wagner robbed the clerks of a CVS in Westminster, a Rite Aid in Costa Mesa, and a Vons in Huntington Beach in a similar manner.

On July 7, 2015, the defendant robbed a cashier at a Ralph's grocery store in Huntington Beach.

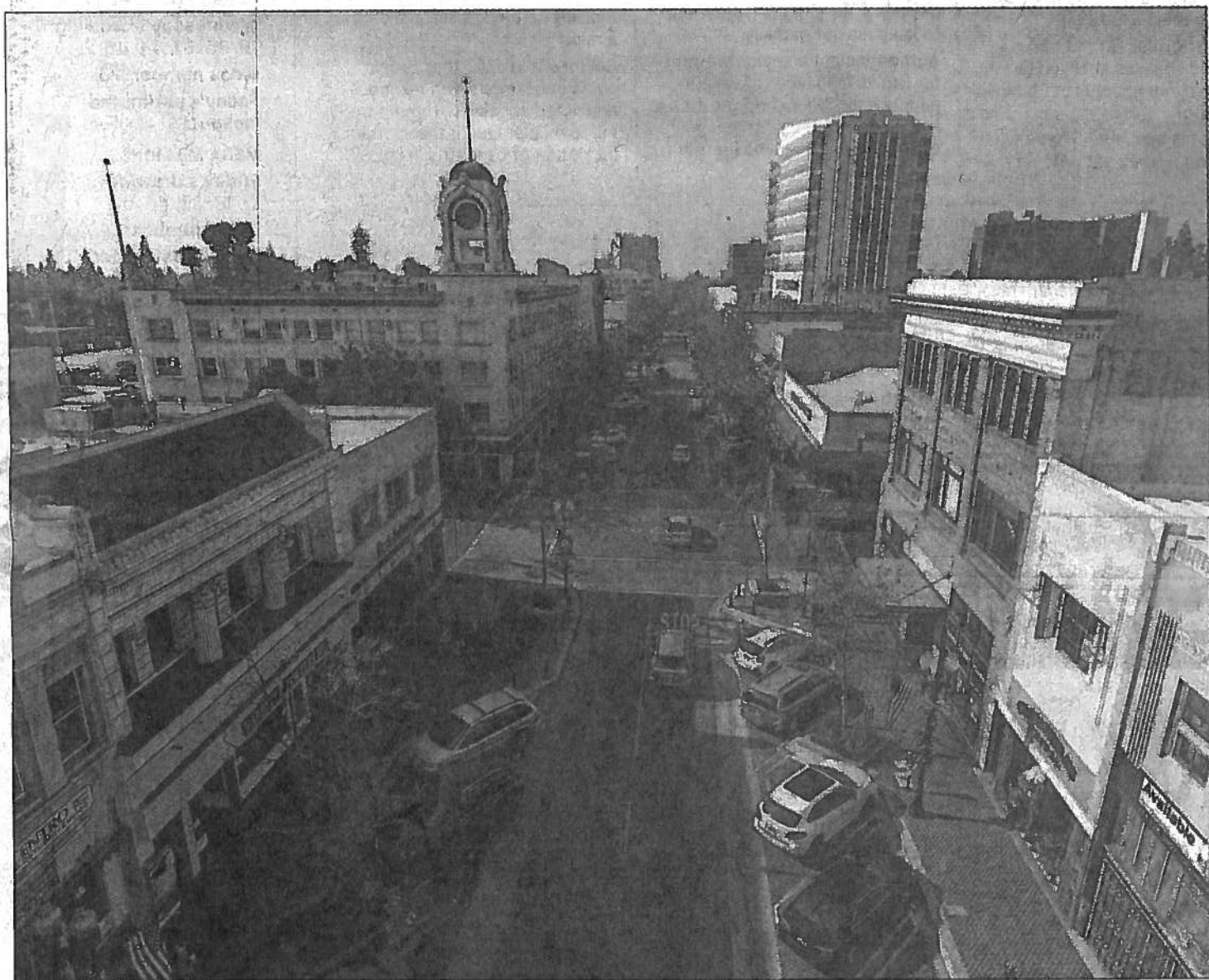
On July 20, 2015, Wagner walked to a check-out line in a separate Walgreens store in Fountain Valley, displayed what appeared to be a firearm in his waistband, and forced the cashier to give him money. Wagner reached over the

register to grab more money from the register before fleeing the scene.

On July 10, 2016, the defendant robbed the clerk of a Vons grocery store in Huntington Beach.

On July 20, 2016, the defendant was shopping at a Ralph's grocery store in Fountain Valley when a customer recognized him as a suspect in a local robbery. The customer called the Fountain Valley Police Department, who located the defendant driving away from the store and initiated a traffic stop.

TROLLEY PROJECT GETS SET TO ROLL



JEFF GRITCHEN — STAFF PHOTOGRAPHER

The planned OC Streetcar would have tracks on Fourth Street in Santa Ana as it heads toward Garden Grove.

Construction expected to start this year on streetcar in heart of Orange County

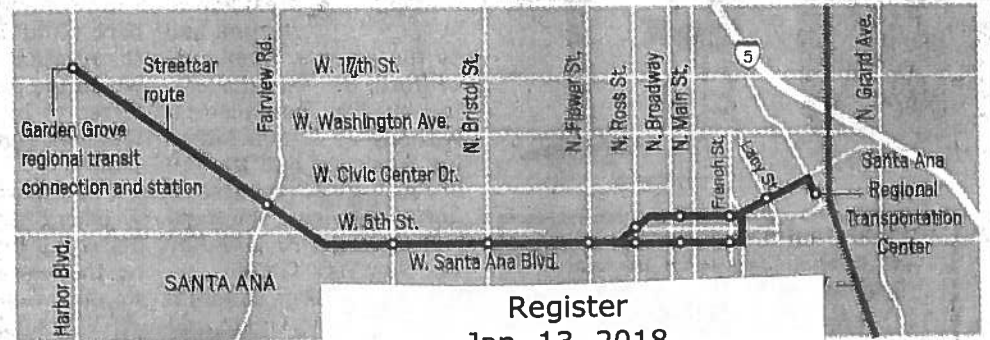
Construction of a roughly \$300 million trolley system through the heart of Orange County is slated to get underway this year as officials move forward with long-running plans for the OC Streetcar in Santa Ana and Garden Grove.

The streetcars would run with the flow of street traffic from the Santa Ana Regional Transportation Center, through Santa's Ana's burgeoning downtown district, past the seat of county power at the civic center, along the former path of the old Pacific Electric streetcars and finally connect to a new transit hub at Harbor Boulevard and

TROLLEY » PAGE 9

OC STREETCAR

The hop-on, hop-off OC Streetcar would carry commuters, tourists and shoppers to jobs, stores, and the Garden Grove and Santa Ana train stations, traversing 4 densely populated miles.



Source: OCTA

SCNG

Register
Jan. 13, 2018
2 of 3

Westminster Avenue in Garden Grove.

Along the way, they would connect Metrolink commuter rail and more than a dozen Orange County Transportation Authority bus routes, including the seven busiest routes in the county.

Rail long has been a hard sell in Orange County. The ambitious CenterLine project, a proposed 9.3-mile light railway that would have run from John Wayne Airport to downtown Santa Ana, collapsed more than a decade ago, despite years of planning.

But the new OC Streetcar project passed a key benchmark last year when the Orange County Transportation Authority approved a full-funding agreement with the Federal Transit Administration that it expects federal officials to grant.

With a smaller footprint to cover, the new streetcar project has moved away from light rail. Instead, the streetcars will run in existing street lanes, largely moving with traffic.

Last month, OCTA agreed to put the construction project out to bid. Next month, the agency expects to ask streetcar manufacturers to submit bids.

Officials hope to break ground on the project by late summer.

Years of construction

Actual construction is expected to take at least two years. Along with more than a dozen platforms, the plan also calls

for building a maintenance and storage facility for the streetcars in the Pacific Electric right of way, signaling and signage improvements along the route and new bridges at the Santa Ana River and Westminster Avenue.

There are expected to be eight streetcars, six of them in operation at any given time. The fare for streetcar riders would be the same as for bus riders.

OCTA officials estimate that the project will cost \$299.3 million. Of that, \$216.7 million is expected to come from federal funds, \$25.5 million from state cap-and-trade funds and \$57.1 million from Measure M, the county half-cent sale tax for transportation improvements.

A larger system

Orange County Supervisor Andrew Do, whose district includes Santa Ana

and Garden Grove, said the streetcar system is crucial to address the needs of a growing population and development. Along with the ever-increasing eating and nightlife options in downtown Santa Ana, the supervisor also pointed to construction at the civic center as part of an overall area revival.

"When you look at what potentially could be built along the route, not only will it increase transportation options but boost the economy," Do said. "It is going to be an integral part of a regional transportation system for us."

Sarah Catz, a research associate with the Institute of Transportation Studies at UCI, noted that streetcar systems often attract riders who may not be interested in traveling on the bus.

"People have become aware of sustainability issues and the importance

of reducing car emissions and greenhouse gas emissions, especially younger people," Catz said. "While baby boomers and older may be less willing to get out of their car, the generations after are much more willing."

Catz, who served on OCTA's board of directors at the time of the Centerline debate, noted that a lot has changed since the previous defeat of light rail in Orange County.

"There has been much more density," Catz said. "And where there is density, there is a growing desire for transit."

Fred Smoller, an associate professor of political science at Chapman University, described the streetcar project as a step in the right direction, but he questioned whether it would be enough given the high price tag.

"Traffic is the No. 1 problem in Orange County, ac-

cording to every survey I have ever done or seen, and the streetcars are the new, very fashionable alternative," Smoller said. "They don't always pencil out, but they are really good for development."

Smoller said local leaders need to think more about connecting Orange County to transit options in neighboring counties and move away from city-by-city planning. That, Smoller said, would require no longer seeing Orange County "as Mayberry as opposed to Gotham."

"We are a part of the Southland, and we need to start thinking and planning that way," Smoller said. "This is a start, but what does it fit into?"

Running out of room

Darrell Johnson, CEO of OCTA, noted that the streetcars will be able to transport far more passen-

gers than traditional buses. The streetcars could carry up to 170 people, the CEO noted, but 40-foot buses can fit less than half of that.

"Looking to the future of transportation, we are simply out of room to continue widening our freeways and streets," Johnson said. "The streetcar is one of many pieces of a transportation puzzle that all fit together to move people efficiently and effectively throughout the county."

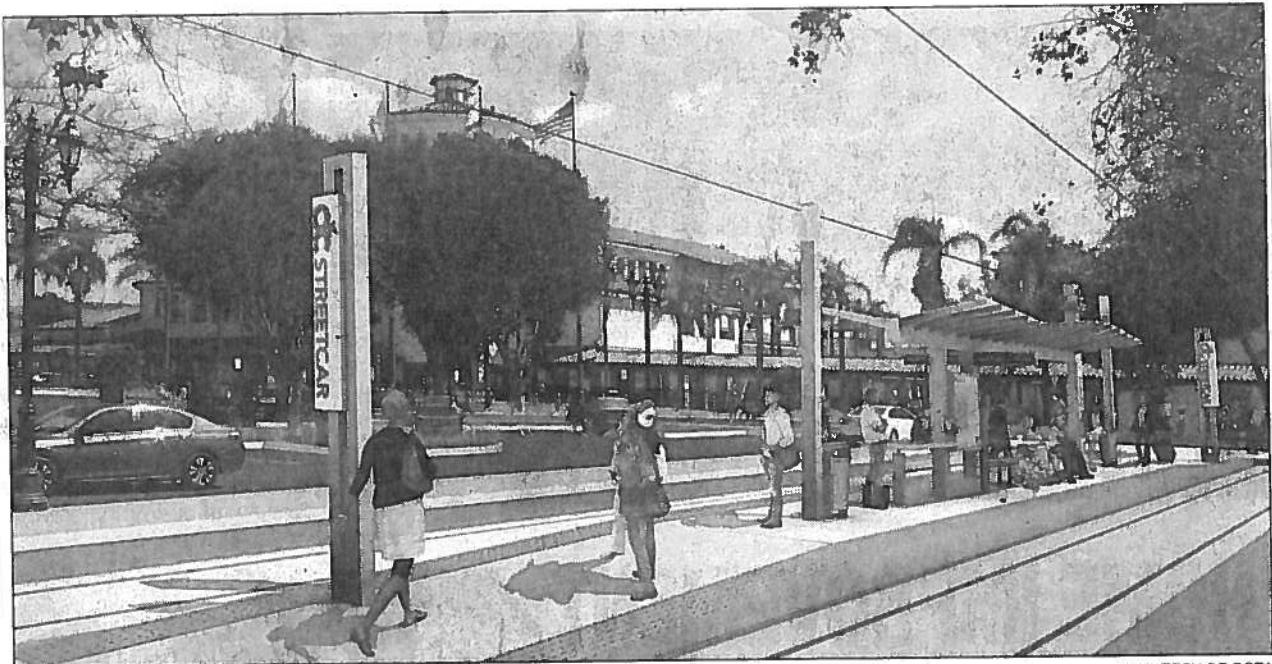
Though the final federal approval for the funds needed for the project has not yet arrived, Johnson noted that the streetcar project was included in the federal budget last year and is in the current budget proposal.

"We have worked very closely with the Federal Transportation Administration from the beginning of planning and each step of the way have received strong feedback that this is a very worthy transportation project," Johnson said. "We've met stringent FTA guidelines to advance the project to the final stage before construction, and we continue to receive positive signs from federal officials that OCTA will receive a full-funding grant agreement to help us build this project."

Once built, the system is expected to cost about \$5.9 million a year to operate and maintain. OCTA estimates that 20 percent of that would be funded by fares, the rest from Measure M funds.

If everything goes as planned, riders could get their own firsthand look at the streetcars by late 2020 or early 2021.

Register
Jan. 13, 2018
3 of 3



COURTESY OF OCTA

This artist's rendering shows what a future OC Streetcar stop and station would look like.

BRAINIAC

In-N-Out closing in on new location

In-N-Out Burger is moving closer to opening a new location in Garden Grove, news that gives Brainiac a double-double dose of happiness.

The Garden Grove Planning Commission will meet at 6 p.m. today in the City Council chambers to con-



**Peter
Larsen**
Brainiac

sider a proposal to build the city's second In-N-Out franchise at 12032 Harbor Blvd. on the footprint of a closed Coco's restaurant.

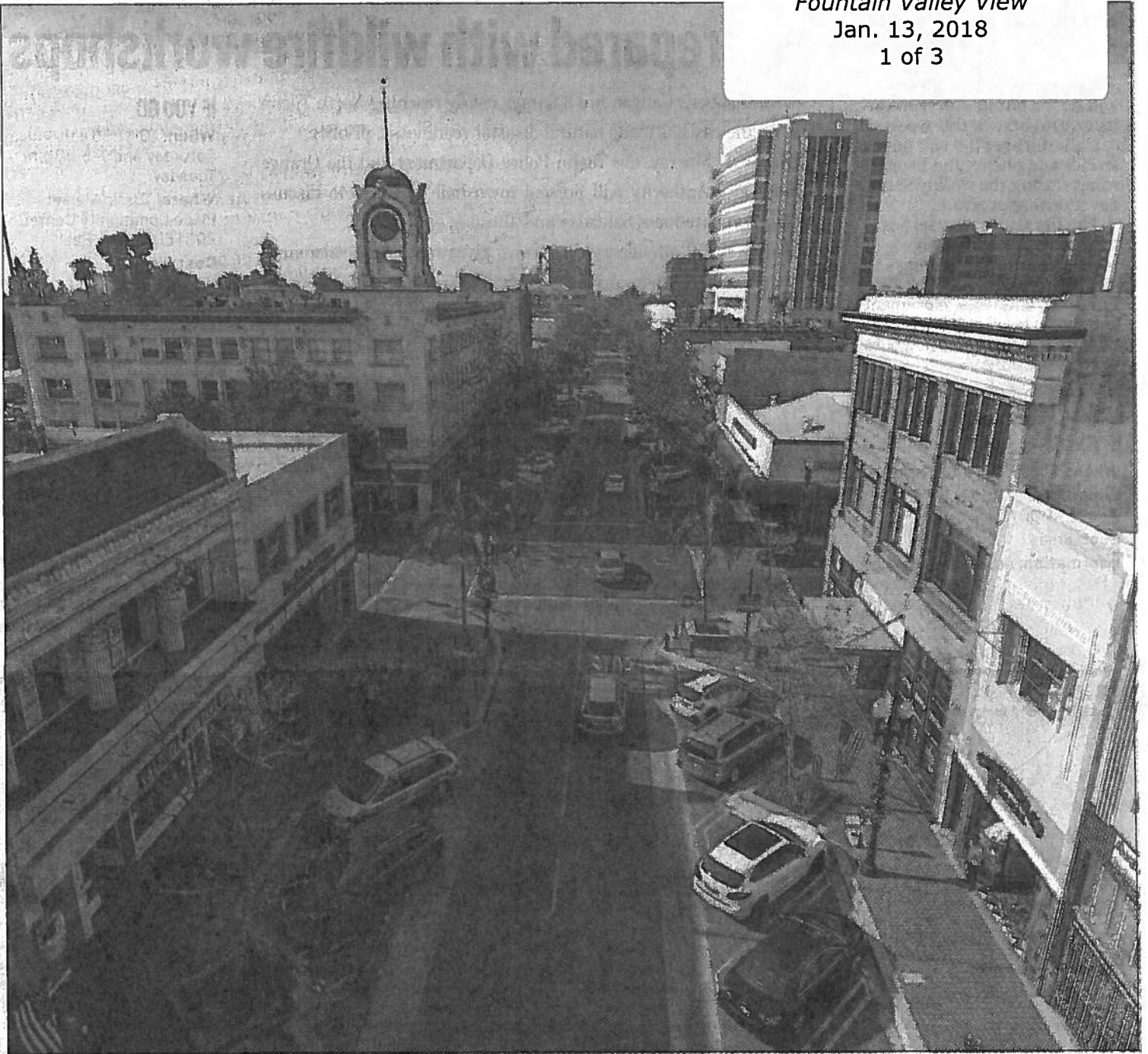
The In-N-Out would occupy a new 3,867-square-foot building, though the proposal also says that "the existing building's curve-shaped roof, round support columns and roof sign" would be preserved.

In addition, the Rocky's Market liquor store around the corner at 12542 Chapman Ave. would be demolished to provide more parking and an overflow lane for drive-through service.

The meeting takes place after deadline for this column, but the city staff had recommended its approval by the Planning Commission. And then, too, who doesn't love In-N-Out, which we clearly established in a recent office debate is superior to pretenders to the throne such as Five Guys?

So count on this new location joining other nearby In-N-Out locations, including one at Trask Avenue and Magnolia Street just north of the 22 in Garden Grove, and Westminster Boulevard just east of Springdale Street and I-405 in Westminster.

Register
"Fountain Valley View"
Jan. 13, 2018



JEFF GRITCHEN — STAFF PHOTOGRAPHER

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TROLLEY PROJECT GETS SET TO ROLL

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Source: OCTA

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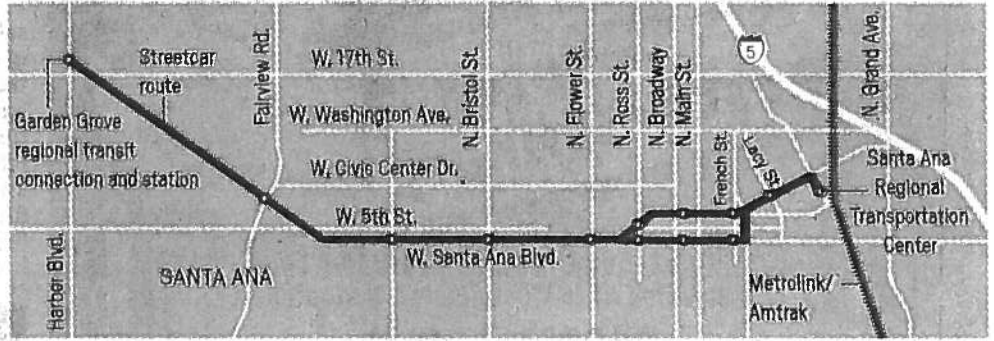
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TROLLEY **PAGE 4**



SCNG



COURTESY O

Trolley

FROM PAGE 1

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Chris Haire
714-796-6979
chaire@scng.com

Register
Jan. 13-14, 2018

Garden Grove

Nine high school students from Anyang, South Korea, arrived in Garden Grove this weekend for a 10-day trip around Southern California. Anyang and Garden Grove are sister cities. In April, Garden Grove district students will go to South Korea.

Chris Haire
chaire@scng.com

Register
Jan. 16, 2018

Garden Grove

The annual State of the City Luncheon is scheduled for 11 a.m. Jan. 31 at the Hilton Anaheim South, 11767 Harbor Blvd. Mayor Steve Jones will discuss the successes of the previous year and the outlook for Garden Grove's future. Cost: \$50. Information: gardengrovechamber.com

Chris Haire
chaire@scng.com

Register
Jan. 18, 2018

Students to arrive from Korea

The Sister City Association of Garden Grove is pleased to welcome nine high school students representing Anyang, Republic of Korea as part of the 29th annual Sister City Exchange Program.

The students arrive on Saturday, Jan. 13 to begin a 10-day tour of Garden Grove and Los Angeles with local host families.

Scheduled activities include meeting Garden Grove's mayor and City Council, touring city

facilities, spending time at local high schools, a day at Disneyland, enjoying a bonfire in Huntington Beach, sight-seeing at Los Angeles areas of interest, and visiting the University of Southern California.

The students will be recognized by the Garden Grove City Council during a reception and dinner on Thursday, Jan. 18, in the Community Meeting Center, 11300 Stanford Ave.

High school students from the

Garden Grove Unified School District will be visiting Anyang beginning on March 29.

The Sister City Association is a nonprofit California corporation, organized to further the knowledge and understanding between the people of Garden Grove and those of similar cities in foreign countries.

For more information about the Sister City Association, call Rachel Camarena at 714-741-5210 or visit ggsistercity.org/.

Orange County News
Jan. 12, 2018

Sen. Nguyen honored as a 'champion of manufacturing'

In acknowledgement of her efforts to create a positive business environment for California's manufacturing sector, the California Manufacturers and Technology Association (CMTA) has recognized Senator Janet Nguyen as a "Champion of Manufacturing"; a designation given to legislators whose votes align with CMTA's position on key manufacturing bills. According to the CMTA, "Champions of Manufacturing" are companies, partners, and individuals who overall prioritize the growth of innovation, energy efficiency, productivity and sustainability of manufacturing businesses.

"California's manufacturing sector not only produces a wide range of goods, but also employs more than 1.2 million Californians," said Nguyen. "It is important that we support manufacturing growth and innovation by creating policies that encourage manufacturers to stay and invest in California."

Founded in 1918, the CMTA

represents 400 businesses, ranging from pharmaceuticals to transportation fuel and energy companies. The mission of CMTA is to protect and support manufacturers and technological companies across California by working with the state government to develop balanced laws, regulations, and public policies.

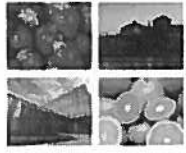
To create the 2017 Manufacturers Legislative Vote Record, CMTA selected 10 bills that either positively or negatively impact manufacturers' interests. Among the 10 bills reviewed were Assembly Bill 1583 (Chau), which makes a company's factual basis discoverable, and Assembly Bill 1250 (Jones-Sawyer), which introduced a significant amount of restrictions prohibiting companies from partnering with nonprofit organizations, licensed professionals, and local services. Senator Nguyen's votes on the 10 bills aligned with CMTA's position 90 percent of the time, making her worthy of the organization's top recognition.



File photo

Senator Janet Nguyen

Since her election to the State Senate in 2014, Senator Nguyen has consistently supported bills that create a business environment that is conducive to sustainability and growth. For three consecutive years, Senator Nguyen has received top ratings from CMTA.



ORANGE
COUNTY

TRIBUNE

■ Garden Grove
■ Huntington Beach
■ Westminster
and Orange County

www.orangecountytribune.com Non-partisan news, opinion, arts and sports. Updated daily.

GARDEN GROVE

Harry Krebs, 89; former councilman

BY OC TRIBUNE STAFF ON DECEMBER 21, 2017 • ([LEAVE A COMMENT](#))



FORMER GARDEN GROVE Councilman Harry Krebs died at 89 last week.

Harry Krebs, a long-time community leader and a former Garden Grove city councilman, has died. He was 89, having passed away on Dec. 16, according to an announcement made by the Garden Grove Community Foundation.

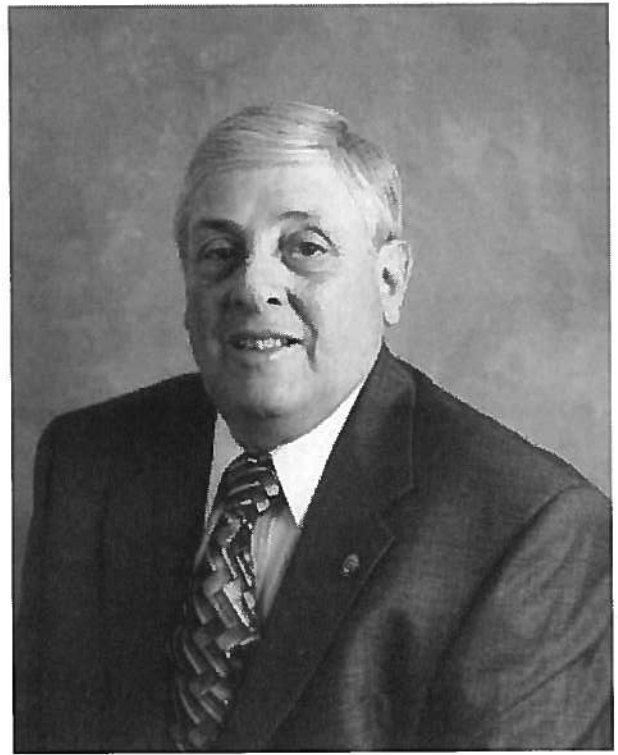
Krebs was active in many civic works in the community, including serving as the first treasurer of the GGCF in 1998. He later served as foundation president from 2000 to 2002.

“From the Foundation’s inception, Harry was an integral part of shaping our Garden Grove to what it is today. His knowledge of our history, his revolutionary ideas, and especially his passion for helping others will be greatly missed,” read a statement from the GGCF.

He was instrumental in planning and fund-raising for the 43-foot-high clock tower at Main and Euclid streets in the Village Green Park, which has become a local landmark.

Krebs was appointed to the city council in 2004 to fill the vacancy created when Bill Dalton was elected as mayor. He ran for a full term in 2006 but was narrowly defeated by Dina Nguyen.

He was also active with the Acacia Adult Day Services and served as a police chaplain.



HARRY KREBS (1928-2017)

Orange County Tribune
Dec. 21, 2017
2 of 2



CONTACT:
Ana Pulido (714) 741-5280
Supervisor, Office of Community Relations/GGTV3

Rachel Camarena (714) 741-5210
President, Sister City Association of Garden Grove

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

Wednesday, January 17, 2018

MEDIA ALERT

**CITY COUNCIL WELCOMES EXCHANGE STUDENTS
FROM ANYANG, SOUTH KOREA**

The Garden Grove City Council officially welcomes student ambassadors from Anyang, South Korea during a private reception tomorrow, Thursday, January 18, from 5:30 p.m. to 6:30 p.m. The event will be held at the Garden Grove Community Meeting Center, located at 11300 Stanford Avenue.

The program features a brief presentation from Garden Grove Mayor Steve Jones and an award ceremony recognizing each student ambassador as an honorary citizen of Garden Grove, California. Photo and interview opportunities will follow.

Before the reception, at 1:00 p.m., the students will tour Garden Grove City Hall. At 1:30 p.m., City Manager Scott Stiles will welcome the students with a special presentation in the City Manager's Conference Room, located on the third floor of City Hall, at 11222 Acacia Parkway.

A tour of Garden Grove Fire Station 1 and Police Headquarters, located across from City Hall, follows.

The students are part of the Sister City Association of Garden Grove's annual student exchange program.

###



CITY OF GARDEN GROVE NEWS

FOR IMMEDIATE RELEASE

Public Information Office (714) 741-5280

CONTACT: Ana Pulido (714) 741-5280
Office of Community Relations

Cindy Spindle (714) 638-7950
Garden Grove Chamber of Commerce

Wednesday, January 17, 2018

SAVE ROOM FOR DESSERT DURING GARDEN GROVE RESTAURANT WEEK

Bring your sweet tooth for the upcoming Garden Grove Restaurant Week, starting this Saturday, January 20 through Saturday, January 27, 2018. Local bakeries and restaurants will offer special pricing or specialty dessert menus, and an opportunity to win a \$100 gift card to one of the participating restaurants.

For the purchase of any dessert in any amount from a participating bakery or restaurant during the week, customers will receive one raffle ticket per receipt towards an opportunity drawing. Receipts must be brought to the Garden Grove Chamber of Commerce, located at 12866 Main Street Suite 102, by 5:00 p.m., on Monday, January 29, 2018. Raffle tickets will not be available at business establishments.

To see the full list of participating bakeries and restaurants, menus, and prices, visit www.garden-grove.org/restaurantweek.

-more-

SAVE ROOM FOR DESSERT DURING GARDEN GROVE RESTAURANT WEEK

2-2-2

Garden Grove Restaurant Week is part of Visit California's 2018 California Restaurant Month in January. During the month-long culinary celebration, more than 50 destination partners will highlight their restaurants and shine the light on many talented people and places in California. For more information, visit www.visitcalifornia.com/california-restaurant-month.

For more information about Garden Grove Restaurant Week, visit www.garden-grove.org/restaurantweek, or contact the City's Office of Community Relations at (714) 741-5280.

###

WEEKLY MEMO 1-18-18

**SOCIAL MEDIA
HIGHLIGHTS**

Date Sent	Reach	Reactions	Comments	Engagement	Clicks
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Garden Grove City Hall

The City would like to welcome the nine high school students representing Anyang, South Korea, as part of the 29th annual **Sister City Association of Garden Grove Student Exchange Program**. --> <https://www.ci.garden-grove.ca.us/citymanager/exchange-students-arrive-in-gg> #GardenGrove #GG1956

1.5k	20	1	4%	64
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(Post) January 13, 2018 6:55 pm



Garden Grove City Hall

STATE OF THE CITY 2018

702	9	-	3%	23
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Mayor Steven R. Jones delivers his official address at the State of the City luncheon on Wednesday, January 31, 2018!


Tickets are now available at <http://www.gardengrovechamber.com/>

You can view the FB event page at <https://www.facebook.com/events/171719376768642/>


#GG1956 #GardenGrove Garden Grove Chamber of Commerce



Mayor Jones Gives First-of-Year Official Address at State of the City Event | City of Garden Grove

(Post) January 11, 2018 10:00 am

Date Sent	Reach	Reactions	Comments	Engagement	Clicks
 <p>Garden Grove City Hall CITY HALL CLOSED IN OBSERVANCE OF MARTIN LUTHER KING JR. DAY</p> <p>Garden Grove City Hall and the H. Louis Lake Senior Center will be closed on Monday, January 15, 2018. For more information, please visit the website.</p> <p>#GG1956 #GardenGrove Garden Grove Fire Department Garden Grove Police Department Garden Grove Public Works Department</p> <p>City Hall Closed on Martin Luther King Jr. Day City of Garden Grove</p> <p>(Post) January 12, 2018 12:00 pm</p>	662	2	-	1%	4

 <p>Garden Grove City Hall</p>  <p>(Post) January 17, 2018 3:37 pm</p>	660	1	1	3%	22
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 <p>Garden Grove City Hall EMERGENCY WATER OUTAGE</p> <p>Water Services has an emergency outage on Acacia between Magnolia and Josephine until approximately 2:00 p.m.</p> <p>We apologize for any inconveniences this may have caused. If you have any questions, please call (714) 741-5375.</p> <p>#GG1956 #GG Garden Grove Public Works Department</p> <p>(Post) January 17, 2018 11:11 am</p>	662	1	-	1%	7
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Date Sent	Reach	Reactions	Comments	Engagement	Clicks
 Garden Grove City Hall Bruster's Real Ice Cream Garden Grove participates in Garden Grove Restaurant Week 2018! Brusters ice cream is made with slow kettle processing designed specifically to create the Bruster's flavor, starting with a proprietary home style mix delivered fresh from its dairy to each store. Be sure to grab a dessert during Restaurant Week, beginning Saturday, January 20 through Sunday, January 28! Don't miss out on your chance to win a \$100 gift card to one of the participating restaurants during the special event. For more information, visit the website below. Think #BiGG - Buy in #GardenGrove #Foodies #GGRW #GG1956 #GGIYM Visit California Garden Grove Chamber of Commerce https://www.ci.garden- grove.ca.us/restaurantweek Garden Grove Restaurant Week 2018 City of Garden Grove (Post) January 16, 2018 12:21 pm	292	1	-	3%	6
 Garden Grove City Hall City of Garden Grove on Twitter (Post) January 12, 2018 8:59 am	483	-	-	1%	4

Date Sent

Reach

Reactions

Comments

Engagement

Clicks



Garden Grove Police Department



3.0k

119

14

17%

749

(Post) January 11, 2018 3:00 pm



Garden Grove Police Department



3.0k

119

14

17%

749

(Post) January 11, 2018 3:00 pm



Garden Grove Police Department



3.0k

119

14

17%

749

(Post) January 11, 2018 3:00 pm



Garden Grove Police Department

Because who can pass up a **#donut #eating #contest?**
...and then the look you give when someone else wins the contest.
#GGPD32 #GG1956 #community #donuts #kids #BuenaClintonblock

3.0k

119

14

17%

749



(Post) January 11, 2018 3:00 pm

Date Sent

Reach

Reactions

Comments

Engagement

Clicks


Garden Grove Police Department

Last weekend, the Garden Grove **#PoliceExplorers** attended the 20th Annual Chandler Tactical Explorer Competition, in Chandler Arizona. They engaged in a variety of tactical events, all created by Chandler's SWAT Team.

3.7k

120

14

8%

373

We competed against 65 team from eight states, totaling 1000 competing Explorers. Our team returned with the largest amount of trophies of ANY Orange County Agency.

We were successful in:

Sniper Challenge – 1st Place

Swat Fitness Challenge – 1st Place

Waterborne Operations – 1st Place

5 Officer Hostage Rescue – 3rd Place

Officer Down – 4th Place

Vehicle Assault – 4th Place

5 Person Bearcat Pull – 4th Place

10 Person Bearcat Pull – 4th Place

Male Explorer Obstacle Course- Both 2nd and 4th Place

Officer Brodeur – 2nd Place Female

Advisor Obstacle Course

Officer Brodeur – 4th Place 3 Mile Run

#GGPD32 #GG1956 #explorers

#explorerpost1020 #ourfuture

#station32 #joinggpd



(Post) January 17, 2018 3:30 pm


Garden Grove Police Department

Flashback Friday. Just a bunch of regular heroes taking a break from saving the world to take a picture. (Top row: C Wasinger, M Bedard, B Whalen, C Whitney. Bottom row: J Ray, M Smith, c. 1992)

2.5k

109

18

11%






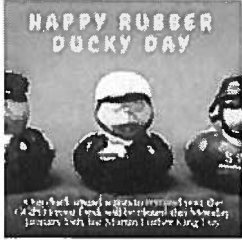
358


#GGPD32 #GG1956 #gardengrove


#policehistory #policecar

#policeuniform #fbf



Date Sent	Reach	Reactions	Comments	Engagement	Clicks
 <p>Garden Grove Police Department #GGPD32 #GG1956 #martinlutherkingday #mkl</p>	1.8k	91	6	7%	66
					
(Post) January 15, 2018 9:15 am					
 <p>Garden Grove Police Department You can't ever train too much for a job that can kill you. We train like our lives depended on it. #GGPD32 #training #trainforthe fight #alwaysbeready #policework #thinblueline #HomeSafe</p>	1.7k	62	4	10%	214
					
(Post) January 17, 2018 12:02 pm					
 <p>Garden Grove Police Department #GGPD32 #GardenGrovePD #rubberduck #happyrubberduckyday Garden Grove City Hall</p>	1.2k	15	-	2%	15
					
(Post) January 13, 2018 3:01 pm					

Date Sent	Reach	Impressions	Responses	Likes	Clicks
 CityGardenGrove Water Services has an emergency outage on Acacia between Magnolia and Josephine until approximately 2:00 p.m. We apologize for any inconveniences this may have caused. If you have any questions, please call (714) 741-5375. #GG1956 #GG (Tweet) January 17, 2018 11:11 am	3.8k	905	2	1	-

 CityGardenGrove Mayor Steven R. Jones delivers his official address at the State of the City luncheon on Wednesday, January 31, 2018. #GG1956 #GG bit.ly/2EQSgdm pic.twitter.com/HLyX6x7kss	3.8k	902	2	6	11
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(Tweet) January 11, 2018 10:00 am

Date Sent	Reach	Impressions	Responses	Likes	Clicks
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CityGardenGrove

City Hall closed in observance of Martin Luther King Jr. Day. #GG1956 #GG
bit.ly/2mn64ov
pic.twitter.com/mGRy9NWArl

3.8k	492	1	-	10
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CITY HALL
 will be **CLOSED**
MONDAY, JANUARY 15
 in observance of
MARTIN LUTHER KING JR. DAY



(Tweet) January 12, 2018 9:00 am



CityGardenGrove

Scheduled water outage this morning, from 9:00 a.m. to 1:00 p.m., on Deodora Drive. For more information, call the #GardenGrove Public Works Department at (714) 741-5375. #GG1956

2.5k	524	-	-	-
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(Tweet) January 12, 2018 8:56 am

MISCELLANEOUS ITEMS

January 18, 2018

1. Calendar of Events
2. Notice of Cancellation of the January 18, 2018 Planning Commission meeting.
3. Notice of Cancellation of the January 25, 2018 Zoning Administrator meeting.



GARDEN GROVE

CALENDAR OF EVENTS

January 18, 2018 – February 14, 2018

Thursday	January 18		Casual Day
		5:30 p.m.- 6:30 p.m.	Sister City Association Welcome Reception for Anyang, Korea Exchange Students CMC B Room
		6:00 p.m.	Planning Commission Special Meeting Council Chamber CANCELLED
Friday	January 19		City Hall Closed – Regular Friday Closure
Tuesday	January 23	6:00 p.m. 6:30 p.m. 6:30 p.m. 6:30 p.m. 6:30 p.m.	Closed Session, Founders Room Housing Authority Meeting, Council Chamber Sanitary District Meeting, Council Chamber Successor Agency Meeting, Council Chamber City Council Meeting, Council Chamber
Wednesday	January 24	2:00 p.m.	Oversight Board Meeting, Council Chamber CANCELLED
Thursday	January 25	9:00 a.m.	Zoning Administrator Meeting City Hall, 3 rd Floor Training Room CANCELLED
Monday	January 29	2:00 p.m.	Oversight Board Special Meeting, Council Chamber
Wednesday	January 31	11:00 a.m.- 1:00 p.m.	Garden Grove State of the City Luncheon 2018 Embassy Suites, 11767 Harbor Blvd.
Thursday	February 1	7:00 p.m.	Planning Commission Meeting, Council Chamber
Friday	February 2		City Hall Closed – Regular Friday Closure
Thursday	February 8	9:00 a.m.	Zoning Administrator Meeting City Hall, 3 rd Floor Training Room
Tuesday	February 13	5:30 p.m. 6:30 p.m. 6:30 p.m.	Closed Session, Founders Room Successor Agency Meeting, Council Chamber City Council Meeting, Council Chamber
Wednesday	February 14	2:00 p.m.	Oversight Board Meeting, Council Chamber



GARDEN GROVE

NOTICE OF CANCELLATION
OF THE
GARDEN GROVE PLANNING COMMISSION
JANUARY 18, 2018
SPECIAL MEETING

NOTICE IS HEREBY GIVEN that the Special Meeting of the Garden Grove Planning Commission scheduled for Thursday, January 18, 2018, at 6:00 p.m. in the Council Chamber of the Community Meeting Center, 11300 Stanford Avenue, Garden Grove, is hereby cancelled pursuant to the attached Cancellation Notice.

DATED: January 18, 2018

ANDREW KANZLER
CHAIR



GARDEN GROVE

NOTICE OF CANCELLATION

The Special Meeting of the
Garden Grove Planning Commission
Scheduled for January 18, 2018
has been cancelled.

**JUDITH MOORE
SECRETARY**

COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT PLANNING STAFF REPORT

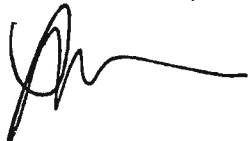
AGENDA ITEM NO.: C.1.	SITE LOCATION: East side of Harbor Boulevard, south of Chapman Avenue at 12032 Harbor Boulevard and 12542 Chapman Avenue
HEARING DATE: January 18, 2018	GENERAL PLAN: International West Mixed Use
CASE NO.: Site Plan No. SP-042-2017	ZONE: HCSP-TCB (Harbor Corridor Specific Plan-Tourist/Commercial B)
APPLICANT: Katie Sanchez for In-N-Out Burger	APN NO.: 231-491-04 and 231-491-02
PROPERTY OWNER(S): John Andres	CEQA DETERMINATION: Exempt

REQUEST:

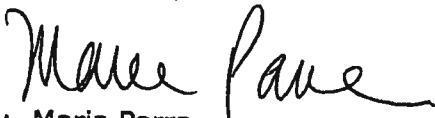
The applicant is requesting Site Plan approval to construct a new, 3,867 square foot, In-N-Out Burger restaurant with a drive-thru on a 57,882 square foot site that is comprised of two (2) parcels. The project includes demolition of the existing building footprint of the Coco's Bakery restaurant, 5,449 square feet, while preserving the existing building's sweeping curve-shaped roof with round support columns and the roof sign. The existing Rocky's Market Liquor Store will also be demolished to accommodate parking and an overflow drive-thru lane.

BACKGROUND:

On January 11, 2018, the applicant submitted a request to staff to officially withdraw the scheduled project for Site Plan No. SP-042-2017 from the January 18, 2018 Planning Commission meeting agenda. Staff has withdrawn the application as requested by the applicant.



LEE MARINO
Planning Manager



By: Maria Parra
Senior Planner



GARDEN GROVE

**NOTICE OF CANCELLATION
OF THE
GARDEN GROVE
ZONING ADMINISTRATOR
REGULAR MEETING
JANUARY 25, 2018**

NOTICE IS HEREBY GIVEN that the Regular Meeting of the Garden Grove Zoning Administrator scheduled for Thursday, January 25, 2018, at 9:00 a.m. at City Hall, 11222 Acacia Parkway, Third Floor Training Room, Garden Grove, is hereby cancelled pursuant to the attached Cancellation Notice.

DATED: January 18, 2018

ALLISON WILSON
ZONING ADMINISTRATOR



GARDEN GROVE

NOTICE OF CANCELLATION

The Regular Meeting of the
Garden Grove Zoning Administrator
scheduled for January 25, 2018
has been cancelled.

**JUDITH MOORE
SECRETARY**